

Patient Attribution Correction Process

THN now has an online submission form for patient attribution correction requests. Here's what you need to know:

Don't send requests for:

- X** BCBS MA or any Commercial patients. The patient must contact the payer.
- X** Humana patients after August 31, 2021.

Do send a request after you have:

- ✓ Reviewed the most recent patient roster and reached out to patients that have not been seen in 12 months to schedule an appointment.
- ✓ Attempted to reach the patient at a minimum of 3 times, if unsuccessful.
- ✓ Documented the provider name and practice name if the patient is seeing another provider. This is critical information along with any other supporting evidence such as a medical record request.
- ✓ Dismissed the patient from your practice. A copy of the dismissal letter is required.

Additional Information

Attribution correction requests will be considered for patients that are deceased, dismissed, moved out of the THN area, or if there is proper documentation in the online request for a THN PCP to reassign the patient.

*All attribution correction requests received will be addressed the third week of the following month. Follow-up to those requests will be delivered by your **Practice Performance Specialist (PPS)**.*

Please submit any questions or documentation to: thn.quality@conehealth.com

To submit an attribution correction request [Click here](#)